

# Owner's Manual



## Outlander Plug-in Hybrid EV (2025) Australia

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## What is MITSUBISHI CONNECT?

MITSUBISHI CONNECT is a technology platform that seamlessly connects you to your Mitsubishi Motors vehicle. Experience improved convenience, safety and security features, designed to elevate your driving experience. MITSUBISHI CONNECT is comprised of the following components:

- An embedded Telematics Control Unit equipped with a 4G LTE cellular modem with GPS capability. The unit operates on the Telstra mobile network and is factory-installed within the vehicle.
- An SOS Emergency Assistance button for use in the event of an emergency, and a Call MITSUBISHI MOTORS Assistance button used in the event of a breakdown, or to make enquiries about your MITSUBISHI CONNECT account.
- The "My MITSUBISHI CONNECT" Mobile Application that connects you with your vehicle and can be downloaded from the App store or Google Play on a compatible Apple or Android device.

MITSUBISHI CONNECT's Safety and Security Services are available 24 hours a day, 7 days a week.

You can also access the My MITSUBISHI CONNECT remote services at any time from your mobile device.

### Note:

MITSUBISHI CONNECT's services function using wireless communication and the Global Positioning System ("GPS") satellite networks, and are therefore subject to mobile network and GPS availability. These systems may be affected and not operate as intended when in remote or enclosed areas. The area in which you are driving may affect the level of service that we can provide to you, including but not limited to GPS services, impacting the ability to determine your vehicle's precise location.

## **MITSUBISHI CONNECT Safety & Security Services**

### **SOS Emergency Assistance**

In the event of an emergency, pushing the SOS button in the cabin initiates a call to the Mitsubishi Assistance centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

### **Automatic Collision Notification**

If your vehicle is involved in a collision where an airbag is deployed, or if the collision impact sensor detects a severe impact, the Automatic Collision Assistance system will initiate a voice call to the Mitsubishi Assistance Centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

### **Stolen Vehicle Tracking**

Stolen Vehicle Tracking provides you with peace of mind should your vehicle be stolen, by providing the ability for the Police to track your vehicle once you have reported it stolen.

### **Breakdown Assistance**

In the event of a breakdown, Breakdown Assistance can be requested by pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's Infotainment unit. When you request Breakdown Assistance, information about your vehicle, its location, and its condition are sent to the Mitsubishi Assistance Centre, where an agent will arrange dispatch of breakdown services to your vehicle.

### **Anti-theft Notification**

Anti-theft notification function will notify you if your vehicle's Anti-theft notification is activated. This is especially useful if you are out of the alarm's audible range.

### **Curfew Alert**

Curfew Alerts allows you to set and receive notifications when your vehicle is being driven outside of a set time period. If the vehicle ignition is turned on outside of the allowed day and time schedules, a message is sent via your preferred notification method (email, text message, or push notification). Up to 5 curfew alerts can be set in the My MITSUBISHI CONNECT app.

*Note: this feature does not control/limit any function of the vehicle.*

### **Geo-fence Alert**

Geo-fence Alerts allows you to set and receive a notification if your vehicle leaves a user-defined circular geographical area (Geo-fence). If the vehicle leaves the Geo-fenced area, a notification is sent via your preferred notification method (email, text message, or push notification). Up to 5 Geo-fenced areas can be set in the My MITSUBISHI CONNECT app.

*Note: this feature does not control/limit any function of the vehicle.*

### **Speed Alert**

Speed Alerts notify if your vehicle exceeds a user-defined speed limit. If the set speed limit is exceeded, a notification (once per trip) is sent via your preferred notification method (email, text message, or push notification). You can set a speed alert in the My MITSUBISHI CONNECT app. Only 1 Speed Alert can be set in the My MITSUBISHI CONNECT app.

*Note: this feature does not control/limit any function of the vehicle.*

## **Tow-away notification**

Tow-away notification provides notifications when your vehicle is being towed.

## **MITSUBISHI CONNECT Remote & Convenience Services**

### **Remote Climate Sync**

Allows you to remotely schedule or start the climate control to bring the interior cabin to a comfortable temperature prior to your departure.

#### **1. Remote Climate Sync Scheduler**

When you set your departure time in the My MITSUBISHI CONNECT app, your vehicle will schedule the Climate Sync to warm or cool the interior of your vehicle to a pre-set temperature before you get in. The set temperature can be adjusted on your vehicle's infotainment system (refer to the infotainment system owner's manual for more information). Up to 3 departure schedules can be set in the My MITSUBISHI CONNECT app.

#### **2. Remote Climate Sync Start**

If you are departing outside of a scheduled time, you can immediately start the Climate Sync from the My MITSUBISHI CONNECT app. If you change your mind, simply press the stop button to turn the Climate Sync off. The Climate will remain on for a time period of 30 minutes to 2 hours, depending on the battery level and charger plug status.

### **Remote Light Operation / Remote Horn Operation**

Remote Light Operation / Remote Horn Operation assists in locating the vehicle, by remotely activating the vehicle's horn and the headlamps.

*Note: Remote Light and Horn operations may be subject to state or local regulations.*

### **Remote Door Lock/Unlock**

Locks/unlocks the doors from the smartphone application. The doors will relock after 30 seconds if not opened for security purposes.

### **Door Lock Reminder**

Door Lock Reminder provides a notification if the doors are left unlocked. If the vehicle is left unlocked after ignition off, after 5 minutes the system will send a notification as a reminder.

### **Vehicle Finder**

Your vehicle's last known location is shown on a map so you can easily get back to it.

### **Distance Tracker**

Distance Tracker lets you see how far your vehicle has travelled for each number of days or months the vehicle was driven.

### **Destination Send-to-Car**

Destination Send-to-Car allows you to search and seamlessly transfer destination information from your smartphone app to the infotainment system.

### **Navigation to Final Destination**

Navigation to Final Destination allows you to transfer destination information from the Infotainment system to your smartphone app. By linking the infotainment system to the smartphone app you can experience seamless guidance from the vehicle to the final destination.

### **Account Assistance**

If you have a query or concern related to the My MITSUBISHI CONNECT app or your account, you can contact the Mitsubishi Assistance Centre by either pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's infotainment system, through the Contact Mitsubishi function in the My MITSUBISHI CONNECT app, or by calling 1300 911 850.

## **Plug-in Hybrid EV only**

### **Remote Charging**

Enables remote access to charging settings, helping ensure your vehicle is ready when you need it while also optimising energy use and reducing electricity costs.

*Note: Charging cannot start if the charging plug is not connected.*

#### **1. Remote Charging Status**

Allows you to view the vehicle's current state of charge or initiate immediate charging via the smartphone app, enabling you to take advantage of solar energy or reduced electricity rates. Immediate charging overrides existing schedules and will automatically stop once charging is complete.

#### **2. Remote Charging Schedule**

Up to 3 charging schedules can be set either in the smartphone app or from your vehicle's infotainment system touchscreen. This allows for automated charging based on your preferred times.

#### **3. Charge only at home**

You can configure the vehicle to only follow scheduled charging when it's at your designated home location. This helps avoid confusion when charging elsewhere, as the vehicle will begin charging immediately rather than waiting for the scheduled time.

### **EV Status: Battery State of Charge, Charge Time, EV Range**

Allows the user to request info about the charging status: charge level / time remaining before the end of charge / whether the charge is blocked or not

### **Charging Spot Finder**

Allows you to find charging station with availability from your smartphone app with charging spot information (location, business hours and other available information).

### **Plug-in Reminder**

If charging is due to start but the charging plug is not connected, you will receive a reminder to connect the charger. If the charging plug is not connected when the vehicle is locked, a notification can be sent at 5, 15, 30, or 60 minutes after the ignition is turned off. This notification is configured via the vehicle's infotainment system. For more information, refer to the infotainment system owner's manual provided with your vehicle. The method of notification (email, text or push notification) can be selected in the notifications section of the smartphone app.

### **Charge Complete Alert**

Once charging is complete, a notification will be sent according to your notification's preference for remote or schedule charging.

# MITSUBISHI CONNECT Navigation Services

\*Available on the Infotainment system



## Google Maps Platform : ①Places API

Using the Infotainment system you can search for location data. The system connects to Google and will display the results on the map. Destination information is constantly updated, providing the latest information for the places around you.



*Note: Images shown are for reference purposes only*

## Google Maps Platform : ② Street View

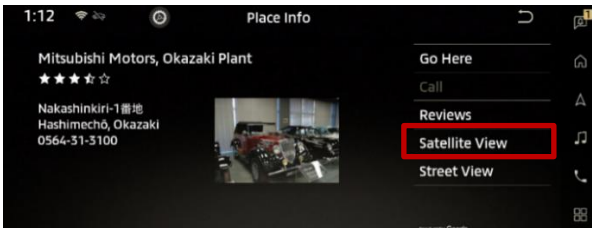
Street View can be accessed directly from the location search screen, allowing you to easily locate your destination and avoid getting lost by viewing 360-degree views of the surrounding area.



*Note: Images shown are for reference purposes only*

## Google Maps Platform : ③ Satellite View

Satellite View can be accessed directly from the location search screen, allowing you to view remote and inaccessible areas with a comprehensive view of the Earth's surface.



*Note: Images shown are for reference purposes only*

## Live Traffic

Live Traffic allows the navigation service to update based on real-time traffic data provided by TomTom. It offers relevant suggestions to help you navigate traffic congestion by choosing the most efficient route.



*Note: Images shown are for reference purposes only*

# Activating your MITSUBISHI CONNECT Service



On your device, go to the App Store (iOS) or Google Play (Android), search for “My MITSUBISHI CONNECT” and install.

※Tip: use the QR codes below to go directly to the app install page.



1. Tap [LET'S GET STARTED] to start the new account registration process. If you already have a MITSUBISHI CONNECT account, tap [SIGN IN] and go to [Account Settings] to add a new vehicle to your account.



2. Open the app and select the [OCEANIA] region and then [AUSTRALIA] and then tap [CONTINUE].



3. Ensure your vehicle is in a safe and open location within a mobile coverage area that has a clear view of the sky. Start the vehicle and wait for 60 seconds to ensure the vehicle connects to the local (Telstra) network. Leave the Ignition ON until registration is completed. Tap [SCAN OR ENTER VIN] and then tap [CONTINUE].



4. Locate the Vehicle Identification Label inside the front door A pillars as shown. Using your device's camera, align the barcode with the barcode shown on your device screen. Alternatively, you can enter the vehicle VIN (Vehicle Identification Number) manually, by selecting [ENTER THE VIN MANUALLY].



5. Read the Terms & Conditions and tap [AGREE] to confirm your acceptance and proceed with registration. If you [DECLINE], you will be unable to continue with registration.



6. Enter your contact details, (first and last name, email address, and mobile phone number), and then tap [NEXT].

**Important : The email address entered will be the primary email address used for communications**



7. Enter your Street Address, Town/Suburb, State and Postcode, and then tap [NEXT]. Confirm the details entered are correct, and then tap [CONFIRM].

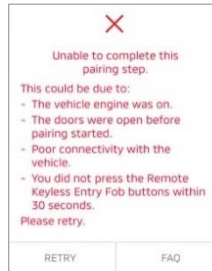




13. Within 1 minute, press the Door UNLOCK button on the Remote Keyless Entry Fob and wait for a confirmation message.

**Important: Unable to complete this pairing step**

- If a popup message shows, select "Retry" to return back to "CONNECT VEHICLE" screen or select "FAQ" for more information.



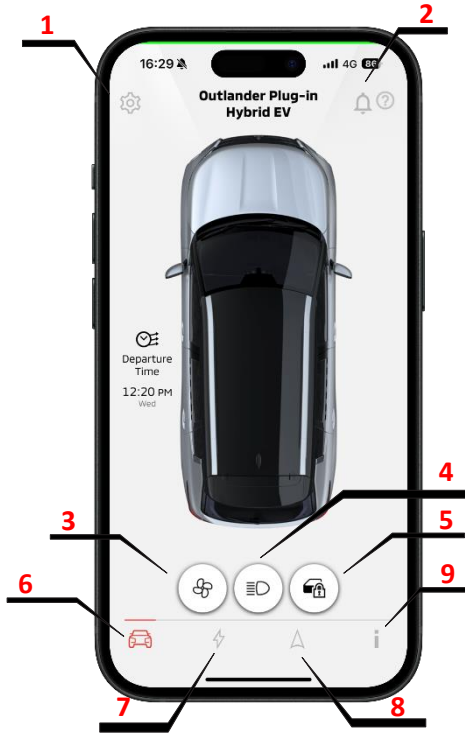
14. Your device is now registered with your vehicle. Return to the My MITSUBISHI CONNECT app and tap [CONTINUE].



15. Congratulations! Account setup is now complete, and your MITSUBISHI CONNECT service is activated. Tap [SIGN IN] to login to My MITSUBISHI CONNECT and start exploring the app.

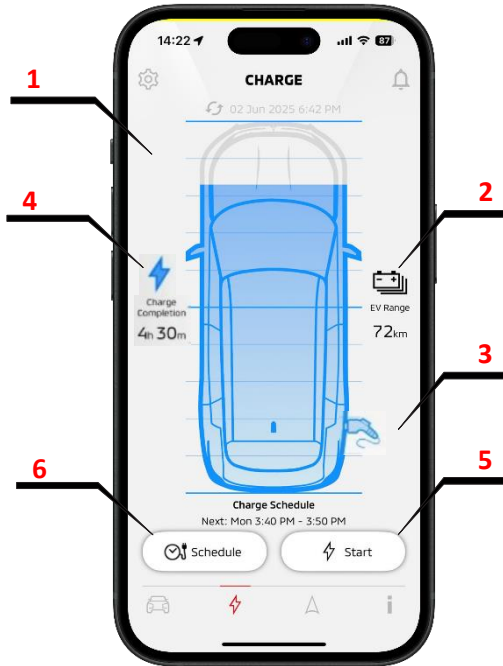
# My MITSUBISHI CONNECT Screen Controls

## Home Screen



- 1. ACCOUNT SETTINGS:** Edit your details, manage your vehicles, set parental controls, manage notifications, get help.
- 2. NOTIFICATIONS:** Displays push notifications received.
- 3. REMOTE CLIMATE SYNC:** Allows you to access remote climate sync.
- 4. REMOTE LIGHTS ON:** Remotely turns on and flashes the vehicle's headlights for 15 seconds.  
*Note: Remote Light operation may be subject to state or local regulations.*
- 5. REMOTE DOOR LOCK/UNLOCK:** Remotely locks and unlocks the vehicle's doors.
- 6. REMOTE CONTROLS:** Allows you to access remote operations such as lock/unlock the door, turn on the vehicle's headlights, remote climate sync. (see REMOTE above)
- 7. REMOTE CHARGE CONTROL:** Allows you to remotely schedule or start charging, which enables you to take advantage of solar generation or off-peak electricity rates (see CHARGE).
- 8. VEHICLE FINDER:** Retrieves your vehicle's last known location and displays it on a map along with your device location so you can easily get back to it (For more information refer to "Vehicle Finder").
- 9. STATUS:** Enables the user to retrieve status information from the vehicle. (see STATUS)

# Charge



1. **BATTERY STATE OF CHARGE:** Visualise the state of charge of the Lithium-ion Drive Battery.
2. **EV RANGE:** Displays the estimated EV range at the current state of charge.
3. **CHARGE PLUG STATUS:** Indicates whether the charging plug is connected.
4. **CHARGE TIME REMAINING:** Check how much time is remaining until the drive battery is fully charged.
5. **REMOTE CHARGE START:** Immediately initiate vehicle charging, overriding any existing charge schedule.
6. **REMOTE CHARGE SCHEDULE:** Provides access to the Remote Charging Schedule controls.

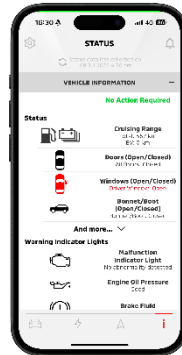
# Vehicle Finder



1. **ACCOUNT SETTINGS:** Edit your details, manage your vehicles, set parental controls, manage notifications, get help.
2. **USER LOCATION:** The user location marker indicates your current smartphone location.
3. **APPROXIMATE POSITION:** Displays information regarding the approximate address location of your vehicle from your smartphone location.
4. **REMOTE HORN:** Remotely sounds the vehicle's horn. This feature can be useful in helping you to locate your vehicle in a crowded parking lot.  
*Note: Remote Horn operation may be subject to state or local regulations.*
5. **CENTRING FUNCTION:** Select to centre your location with the vehicle's current location on map.
6. **WALKING DIRECTIONS:** Select for walking direction navigation map from your smartphone location to your vehicle location.
7. **SMART ROUTE PLANNER:** Users can enter destinations in advance, saving time with no need for manual input on the day of travel, up to 10 reservations for destinations or calendar events can be made.
8. **DESTINATION SEND-TO-CAR:** Users can remotely send destinations from their smartphone app to the Infotainment system.
9. **CHARGING STATION SEARCH (CHARGING SPOT FINDER):** Displays clickable icons on the map that inform the user of charging spot details (location, contact, operating hours, price, payment method, quick or standard charger, vacancy, plug type) when selected.

# Remote Vehicle Status

1. **VEHICLE STATUS:** Enables the user to retrieve status information from the vehicle.



2. **DISTANCE TRACKER:** Distance Tracker shows the distance travelled for each number of days or months where the vehicle was driven.



3. **CHARGING HISTORY:** You can check the vehicle's charge time and estimated charge cost for each day, month, or year.

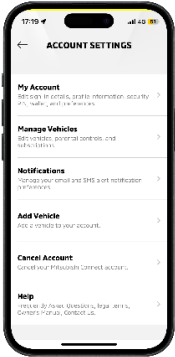


# Help - Frequently Asked Questions (FAQ)

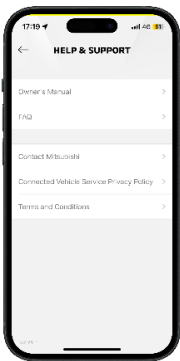
Access the on-line FAQs by tapping Settings → Help → FAQ in the My MITSUBISHI CONNECT app.



1. Select [⚙️] on the Home screen.



2. Select [Help].



3. Select [FAQ]

## Contact Us

If you are experiencing technical problems, wish to discontinue the subscription, or have a question that cannot be resolved using the available help resources, the Mitsubishi Assistance Centre is available to support. Please identify the specific issue so that the Mitsubishi Assistance Centre operator can best assist you in finding a solution.

For help with your MITSUBISHI CONNECT service, contact the Mitsubishi Assistance Centre on 1300 911 850, or tap the Call MITSUBISHI MOTORS Assistance button on your vehicle's Infotainment unit.

*Please note that the content and information posted may be changed or revised without notice due to changes in the specifications of the app.*



**MITSUBISHI  
MOTORS**

Drive your Ambition