

Owner's Manual



Outlander (2025) Australia

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What is MITSUBISHI CONNECT?

MITSUBISHI CONNECT is a technology platform that seamlessly connects you to your Mitsubishi Motors vehicle. Experience improved convenience, safety and security features, designed to elevate your driving experience. MITSUBISHI CONNECT is comprised of the following components:

- An embedded Telematics Control Unit equipped with a 4G LTE cellular modem with GPS capability. The unit operates on the Telstra mobile network and is factory-installed within the vehicle.
- An SOS Emergency Assistance button for use in the event of an emergency, and a Call MITSUBISHI MOTORS Assistance button used in the event of a breakdown, or to make enquiries about your MITSUBISHI CONNECT account.
- The "My MITSUBISHI CONNECT" Mobile Application that connects you with your vehicle and can be downloaded from the App store or Google Play on a compatible Apple or Android device.

MITSUBISHI CONNECT's Safety and Security Services are available 24 hours a day, 7 days a week.

You can also access the My MITSUBISHI CONNECT remote services at any time from your mobile device.

Note:

MITSUBISHI CONNECT's services function using wireless communication and the Global Positioning System ("GPS") satellite networks, and are therefore subject to mobile network and GPS availability. These systems may be affected and not operate as intended when in remote or enclosed areas. The area in which you are driving may affect the level of service that we can provide to you, including but not limited to GPS services, impacting the ability to determine your vehicle's precise location.

MITSUBISHI CONNECT Safety & Security Services

SOS Emergency Assistance

In the event of an emergency, pushing the SOS button in the cabin initiates a call to the Mitsubishi Assistance centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

Automatic Collision Notification

If your vehicle is involved in a collision where an airbag is deployed, or if the collision impact sensor detects a severe impact, the Automatic Collision Assistance system will initiate a voice call to the Mitsubishi Assistance Centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

Stolen Vehicle Tracking

Stolen Vehicle Tracking provides you with peace of mind should your vehicle be stolen, by providing the ability for the Police to track your vehicle once you have reported it stolen.

Breakdown Assistance

In the event of a breakdown, Breakdown Assistance can be requested by pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's Infotainment unit. When you request Breakdown Assistance, information about your vehicle, its location, and its condition are sent to the Mitsubishi Assistance Centre, where an agent will arrange dispatch of breakdown services to your vehicle.

Anti-theft Notification

Anti-theft notification function will notify you if your vehicle's Anti-theft notification is activated. This is especially useful if you are out of the alarm's audible range.

Curfew Alert

Curfew Alerts allows you to set and receive notifications when your vehicle is being driven outside of a set time period. If the vehicle ignition is turned on outside of the allowed day and time schedules, a message is sent via your preferred notification method (email, text message, or push notification). Up to 5 curfew alerts can be set in the My MITSUBISHI CONNECT app.

Note: this feature does not control/limit any function of the vehicle.

Geo-fence Alert

Geo-fence Alerts allows you to set and receive a notification if your vehicle leaves a user-defined circular geographical area (Geo-fence). If the vehicle leaves the Geo-fenced area, a notification is sent via your preferred notification method (email, text message, or push notification). Up to 5 Geo-fenced areas can be set in the My MITSUBISHI CONNECT app.

Note: this feature does not control/limit any function of the vehicle.

Speed Alert

Speed Alerts notify if your vehicle exceeds a user-defined speed limit. If the set speed limit is exceeded, a notification (once per trip) is sent via your preferred notification method (email, text message, or push notification). You can set a speed alert in the My MITSUBISHI CONNECT app. Only 1 Speed Alert can be set in the My MITSUBISHI CONNECT app.

Note: this feature does not control/limit any function of the vehicle.

Tow-away notification

Tow-away notification provide notifications when your vehicle is being towed.

MITSUBISHI CONNECT Remote & Convenience Services

Remote Climate Sync

Allows you to remotely schedule or start the climate control to bring the interior cabin to a comfortable temperature prior to your departure.

1.Remote Climate Sync Scheduler

When you set your departure time in the My MITSUBISHI CONNECT app, your vehicle will schedule the Climate Sync to warm or cool the interior of your vehicle to a pre-set temperature before you get in. The set temperature can be adjusted on your vehicle's infotainment system (refer to the infotainment system owner's manual for more information). Up to 3 departure schedules can be set in the My MITSUBISHI CONNECT app.

2.Remote Climate Sync Start

If you are departing outside of a scheduled time, you can immediately start the Climate Sync from the My MITSUBISHI CONNECT app. If you change your mind, simply press the stop button to turn the Climate Sync off. The Climate Sync will turn off automatically after approximately 10 minutes.

Remote Seat / Steering Wheel Heater

Remote Seat / Steering Wheel Heater allows you to remotely pre-heat the vehicle's seats and/or steering wheel to a comfortable temperature.

Note: only available on grades with Seat and or Steering Wheel Heater equipped

Remote Light Operation / Remote Horn Operation

Remote Light Operation / Remote Horn Operation assists in locating the vehicle, by remotely activating the vehicle's horn and the headlamps.

Note: Remote Light and Horn operations may be subject to state or local regulations.

Remote Door Lock/Unlock

Locks/unlocks the doors from the smartphone application. The doors will relock after 30 seconds if not opened for security purposes.

Door Lock Reminder

Door Lock Reminder provides a notification if the doors are left unlocked. If the vehicle is left unlocked after ignition off, after 5 minutes the system will send a notification as a reminder.

Vehicle Finder

Your vehicle's last known location is shown on a map so you can easily get back to it.

Distance Tracker

Distance Tracker lets you see how far your vehicle has travelled for each number of days or months the vehicle was driven.

Destination Send-to-Car

Destination Send-to-Car allows you to search and seamlessly transfer destination information from your smartphone app to the infotainment system.

Navigation to Final Destination

Navigation to Final Destination allows you to transfer destination information from the Infotainment system to your smartphone app. By linking the infotainment system to the smartphone app you can experience seamless guidance from the vehicle to the final destination.

Account Assistance

If you have an query or concern related to the My MITSUBISHI CONNECT app or your account, you can contact the Mitsubishi Assistance Centre by either pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's infotainment system, through the Contact Mitsubishi function in the My MITSUBISHI CONNECT app, or by calling 1300 911 850.

MITSUBISHI CONNECT Navigation Services

*Available on the Infotainment system



Google Maps Platform : ①Places API

Using the Infotainment system you can search for location data. The system connects to Google and will display the results on the map. Destination information is constantly updated, providing the latest information for the places around you.



Note: Images shown are for reference purposes only

Google Maps Platform : ②Street View

Street View can be accessed directly from the location search screen, allowing you to easily locate your destination and avoid getting lost by viewing 360-degree views of the surrounding area.



Note: Images shown are for reference purposes only

Google Maps Platform : ③Satellite View

Satellite View can be accessed directly from the location search screen, allowing you to view remote and inaccessible areas with a comprehensive view of the Earth's surface.



Note: Images shown are for reference purposes only

Live Traffic

Live Traffic allows the navigation service to update based on real-time traffic data provided by TomTom. It offers relevant suggestions to help you navigate traffic congestion by choosing the most efficient route.



Note: Images shown are for reference purposes only

Activating your MITSUBISHI CONNECT Service



On your device, go to the App Store (iOS) or Google Play (Android), search for “My MITSUBISHI CONNECT” and install.

※Tip: use the QR codes below to go directly to the app install page.



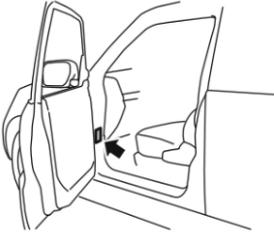
1. Tap [LET'S GET STARTED] to start the new account registration process. If you already have a MITSUBISHI CONNECT account, tap [SIGN IN] and go to [Account Settings] to add a new vehicle to your account.



2. Open the app and select the [OCEANIA] region and then [AUSTRALIA] and then tap [CONTINUE].



3. Ensure your vehicle is in a safe and open location within a mobile coverage area that has a clear view of the sky. Start the vehicle and wait for 60 seconds to ensure the vehicle connects to the local (Telstra) network. Leave the Ignition ON until registration is completed. Tap [SCAN OR ENTER VIN] and then tap [CONTINUE].



4. Locate the Vehicle Identification Label inside the front door A pillars as shown. Using your device's camera, align the barcode with the barcode shown on your device screen. Alternatively, you can enter the vehicle VIN (Vehicle Identification Number) manually, by selecting [ENTER THE VIN MANUALLY].



5. Read the Terms & Conditions and tap [AGREE] to confirm your acceptance and proceed with registration. If you [DECLINE], you will be unable to continue with registration.



6. Enter your contact details, (first and last name, email address, and mobile phone number), and then tap [NEXT].

Important : The email address entered will be the primary email address used for communications



7. Enter your Street Address, Town/Suburb, State and Postcode, and then tap [NEXT]. Confirm the details entered are correct, and then tap [CONFIRM].



8. Create a password used to sign into your account and then select [CONTINUE] and [CONFIRM].

Important: Your Password must contain:

- 8 to 15 characters.
- at least one uppercase letter
- at least one lowercase letter
- at least one special character
- at least one number



9. Create an easy to remember 4-digit security PIN to protect access to remote operations. Re-enter your 4-digit security PIN again and tap [CONTINUE].



10. ****IMPORTANT **** To begin, you must have your Remote Keyless Entry Fob and be near the vehicle. Both your smartphone and the vehicle must have good cellular coverage. You must turn the vehicle ignition off and close all doors before you start pairing procedure. When you are ready to continue, select "START PAIRING".



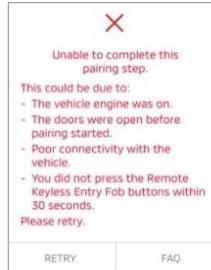
11. Within 30 seconds, press the Door UNLOCK button first, then press the Door LOCK button on the Remote Keyless Entry Fob and wait for a confirmation message.



12. Within 1 minute, press the Door UNLOCK button on the Remote Keyless Entry Fob and wait for a confirmation message.

Important: Unable to complete this pairing step

- If a popup message shows, select "Retry" to return back to "CONNECT VEHICLE" screen or select "FAQ" for more information.



13. Your device is now registered with your vehicle. Return to the My MITSUBISHI CONNECT app and tap [CONTINUE].



14. Congratulations! Account setup is now complete, and your MITSUBISHI CONNECT service is activated. Tap [SIGN IN] to login to My MITSUBISHI CONNECT and start exploring the app.

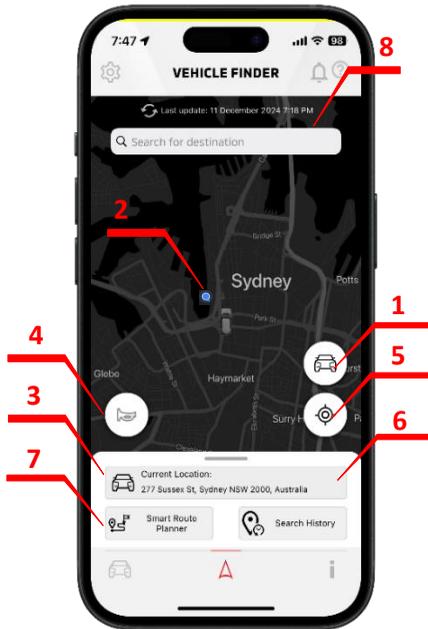
My MITSUBISHI CONNECT Screen Controls

Home Screen



1. **ACCOUNT SETTINGS:** Edit your details, manage your vehicles, set parental controls, manage notifications, get help.
2. **NOTIFICATIONS:** Displays push notifications received.
3. **REMOTE CLIMATE SYNC:** Allows you to access remote climate sync.
4. **REMOTE LIGHTS ON:** Remotely turns on and flashes the vehicle's headlights for 15 seconds.
Note: Remote Light operation may be subject to state or local regulations.
5. **REMOTE DOOR LOCK/UNLOCK:** Remotely locks and unlocks the vehicle's doors.
6. **REMOTE CONTROLS:** Allows you to access remote operations such as lock/unlock the door, turn on the vehicle's headlights, remote climate sync. (see REMOTE above)
7. **VEHICLE FINDER:** Retrieves your vehicle's last known location and displays it on a map along with your device location so you can easily get back to it (For more information refer to "Vehicle Finder").
8. **STATUS:** Enables the user to retrieve status information from the vehicle. (see STATUS)

Vehicle Finder

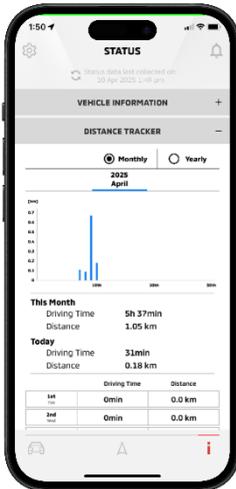


1. **VEHICLE ICON:** A vehicle marker indicates the current location of your vehicle.
2. **USER LOCATION:** The user location marker indicates your current smartphone location.
3. **APPROXIMATE POSITION:** Displays information regarding the approximate address location of your vehicle from your smartphone location.
4. **REMOTE HORN:** Remotely sounds the vehicle's horn. This feature can be useful in helping you to locate your vehicle in a crowded parking lot.
Note: Remote Horn operation may be subject to state or local regulations.
5. **CENTRING FUNCTION:** Select to centre your location with the vehicle's current location on map.
6. **WALKING DIRECTIONS:** Select for walking direction navigation map from your smartphone location to your vehicle location.
7. **SMART ROUTE PLANNER:** Users can enter destinations in advance, saving time with no need for manual input on the day of travel, up to 10 reservations for destinations or calendar events can be made.
8. **DESTINATION SEND-TO-CAR:** Users can remotely send destinations from their smartphone app to the Infotainment system.

Remote Vehicle Status



1. **VEHICLE STATUS:** Enables the user to retrieve status information from the vehicle.



2. **DISTANCE TRACKER:** Distance Tracker shows the distance travelled for each number of days or months where the vehicle was driven.

Contact Us

If you are experiencing technical problems, wish to discontinue the subscription, or have a question that cannot be resolved using the available help resources, the Mitsubishi Assistance Centre is available to support. Please identify the specific issue so that the Mitsubishi Assistance Centre operator can best assist you in finding a solution.

For help with your MITSUBISHI CONNECT service, contact the Mitsubishi Assistance Centre on 1300 911 850, or tap the Call MITSUBISHI MOTORS Assistance button on your vehicle's Infotainment unit.

Please note that the content and information posted may be changed or revised without notice due to changes in the specifications of the app.



**MITSUBISHI
MOTORS**

Drive your Ambition